

ANNUAL REPORT

2021-2022



PalliativeCare

VICTORIA

Living, dying & grieving well





Acknowledgement of Country

Palliative Care Victoria acknowledges the Traditional Owners of the lands wherever palliative care services are delivered throughout Victoria, and pays respect to their Elders – past, present, and emerging.

Palliative Care Victoria is an independent not-for-profit peak body in Victoria. Established in 1981, we represent palliative care providers, people with palliative care needs and their families, and those with an interest in palliative care in Victoria. We are a member of the national peak body, Palliative Care Australia.



Palliative Care Victoria

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ABN: 88 819 011 622



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 We are delighted to share this Annual Report with our members and provide an overview of the amazing work that has occurred in the last 12 months.

Message from the Chair & CEO

We are delighted to share this Annual Report with our members and provide an overview of the amazing work that has occurred in the last 12 months. The COVID-19 pandemic continues to present challenges as we strive to move forward into our new normal, living with the virus in our community.

You will note in the report that our Volunteer Engagement, and Community Engagement & Capacity Building Managers have worked collaboratively with many palliative care and not-for-profit organisations to continue delivering their program of work.

It was wonderful to see so many volunteers coming together for the volunteer conference in May 2022 and we congratulate the conference organising committee and Palliative Care Victoria's Volunteer Engagement & Capacity Building Manager for the tenacity and professionalism with which they delivered a successful event. Led with a virtual opening from the Hon. Martin Foley Victorian Health Minister, the conference celebrated, acknowledged and reinvigorated the importance of palliative care volunteering to our community.

We wish to recognise the hard work and dedication of our palliative care members and organisations as they continue working on the frontline, often going above and beyond to ensure that individual palliative care needs are met. We are particularly grateful to those members who contributed to our Palliative Care Needs Analysis Survey and interviews which have shaped the development of our palliative care advocacy program for the 2022 Victorian election.



We wish to recognise the hard work and dedication of our palliative care members and organisations as they continue to deliver, working on the frontline...

Finally, we wish to thank the Board of Palliative Care Victoria and the team for their unwavering commitment and support to the vision and mission of the organisation. This allows us to continue to work towards high quality palliative care for all Victorians, so they are able to live, die and grieve well.

Adj Associate Professor

Violet Platt

Chief Executive Officer

Adj Associate Professor

Kelly Rogerson

Board Chair

Our people

Board of Directors



Adj. A/Prof Kelly Rogerson
Chair



Angie Dredge
Vice Chair



Arunesh Choubey
Treasurer



Dr Sandeep Bhagat



Assoc Prof Barbara Hayes



Jenny Forsyth
(Until January 2022)



Kim Hider
(Until June 2022)



Kate Johnson



Amy Noble

Governance Committee

Dr Sandeep Bhagat
Angie Dredge
Amy Noble
Kelly Rogerson *(Until January 2022)*

Engagement Committee

John Clements
Kim Hider *(Until June 2022)*
Kate Johnson
Sunita Varlamos

Finance, Risk and Compliance Committee

Kathryn Brown
Arunesh Choubey - Treasurer
Bart Clingin

Volunteers


Freda Heyman
Kim McAlister
Margaret Walsh

Staff

Adj. A/Prof Violet Platt	Chief Executive Officer
Maree Chilton	Accounts & Grants Manager
Nora Fernandes	Community Engagement & Capacity Building Manager
Heike Fleischmann	Volunteer Engagement & Capacity Building Manager
Ed Hawke	Communications & Marketing Officer
Heather Stevens	Office & Member Services Manager

2021-2022 at a Glance

Volunteering

 **Volunteering Newsflash**
9 monthly issues
609 average distribution

 **Managers of
Volunteers Network**
10 online meetings
45 organisations
166 attendees

 **Managers of
Volunteers workshops**
4 online workshops
54 attendees

 **Self-care for volunteers**
2 online workshops
25 attendees

 **Volunteers Conference**
 Face to face! 155 attendees

Engagement

 **Website**
www.pallcarevic.asn.au

Visits/Sessions **79,915**
Pageviews **161,487**
Service Provider Search **16,866**

 **Facebook** Reach **64,743**

 **4,879**
Total resources distributed

  **370** Requests for information

141 contacts from members (38%)
135 requests for palliative care services (36%)
126 requests for resources/publications (34%)

 **Newsflash**
48 issues
642 average distribution

 **Membership**
88 organisation members
80 individual members
 **168** Total members

Overview

Advocacy and Government Engagement

During 2021-2022, Palliative Care Victoria continued to advocate for palliative care improvements and raise awareness of the challenges with increasing demand for services and support, as well as changing environments and expectations. On March 1, 2022, Palliative Care Victoria's CEO and Board Chair were invited to present to the Inquiry into the Victorian Government's response to the COVID-19 pandemic. They provided an overview of palliative care and the challenges that arose for service delivery, patient choice and access to care as a result of the pandemic and related health directions. This Inquiry has now been completed and the report is available on the [Parliament of Victoria website](#).

Palliative Care Victoria's CEO met with several Senators from Victoria during early 2022 alongside Palliative Care Australia's CEO to advocate for palliative care support at the 2022 Federal Election. During these meetings many opportunities to advocate for Victorian palliative care were taken and the work of Victorian palliative care services were showcased. The Senators were engaged and supportive of the importance of palliative care.

A focus for the first half of 2022 was to engage with members and gather feedback on important issues to develop advocacy messaging for the 2022 Victorian State election. 'The Sustainability of Palliative Care in Victoria' report provided an important contribution to this work. We thank KPMG for the role they played in the development of this report, and all those members who contributed to the data during a Department of Health Code Brown. This contribution highlights the importance PCV members place on this work.

New Website



Building on the feedback from the membership survey of 2021 we are delighted that the new Palliative Care Victoria website has been delivered during this year. It was shaped by significant membership input and the addition of the Training and Event section provides a central repository for all palliative care education events across Victoria. The continued development and improvement of content on the website will be an ongoing piece of work.

Noala Flynn AM Award

Introduction

We were delighted to introduce a new award that celebrates excellence in palliative care nursing in Victoria, in honour of Noala Flynn AM. Working with Noala's husband, Mr Flynn, and their family, Palliative Care Victoria developed this annual award which will be presented during National Palliative Care week in May each year. In its inaugural year the presentation will be made at the AGM in November so that all PCV members can acknowledge and be a part of the celebration.

About Noala



Noala Flynn AM was a passionate palliative care nurse and leader who worked tirelessly to support those in palliative care. Noala started her palliative nursing career at Mercy Hospice in 1985. She was one of the trail-blazing palliative care nurses in the early formative years of the Hospice.

Following Noala's death her family wanted to continue Noala's work by recognising outstanding palliative care nursing through an annual award. In 2022, Palliative Care Victoria is excited to have begun this new award initiative, which honours nurses who have provided palliative care to the community to a high standard, with values that echo the values of Noala Flynn.



Pictured (L-R) - Merridee Taverna, Rachel Pumpa (nominator), Raelene Anderson, Janette Eva, Emma Bull

2022 Award Recipients

During National Palliative Care Week, Palliative Care Victoria was pleased to announce the Winner of the Noala Flynn AM Award for Excellence in Palliative Care Nursing was the Swan Hill Community Palliative Care Service.



**The Swan Hill team
are my heroes**

Rachel Pumpa (Nominator)

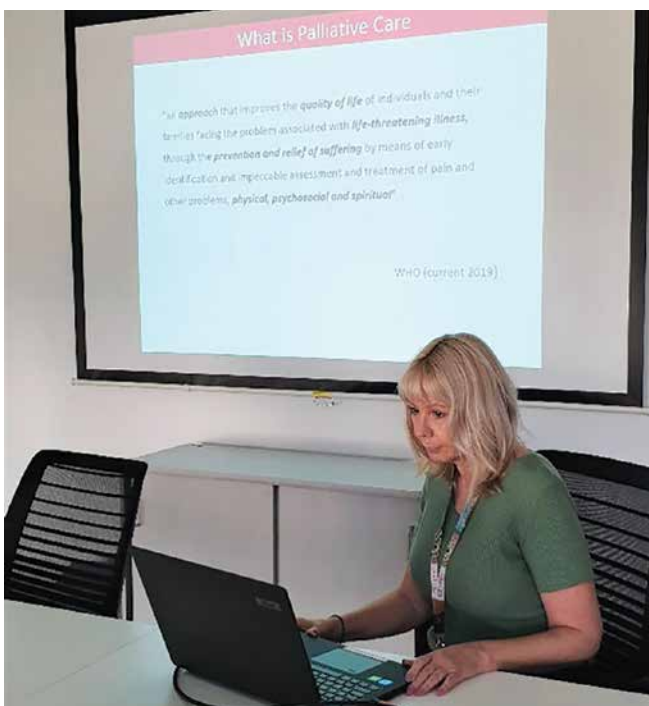
Palliative Care Victoria congratulates the Swan Hill Community Palliative Care Team on this award, and are delighted to have such worthy winners of the inaugural award.

Engaging Diverse Communities

Year in review

As a result of COVID-19 lockdowns and restrictions, training sessions in the 2021/2022 financial year were held online. A total of 345 aged care staff, ethnic aged care volunteers, clinicians and health professionals across Melbourne and Victoria participated in these online training sessions.

Palliative Care Victoria cultivated new partnerships with the Albury Wodonga Ethnic Communities Council and Australian GLBTIQ Multicultural Council. The new partnerships geographically extended Palliative Care Victoria's outreach and deepened its engagement with the multicultural sector through participation in key committees.



Jane Bourke, Eastern Palliative Care Clinical Nurse Consultant in online training session

Community training and education

Several organisations requested training workshops on the topics of Recognising Deterioration and Managing Grief and Loss.

Ten workshops were funded by the Eastern Region Palliative Care Consortium through Eastern Palliative Care. A total of 195 personal care workers, managers and coordinators participated in nine online workshops held between November 2021 and March 2022. Some of the training sessions were conducted in Mandarin.



Ten workshops were funded by the Eastern Region Palliative Care Consortium through Eastern Palliative Care. A total of 195 ethnic aged care workers attended...

In April 2022, Palliative Care Victoria staff joined a panel of speakers to present on Diversity in End-of-Life Care as part of a series of webinars that were held by the Centre for Diversity and Ageing. The webinar was attended by approximately 70 staff from residential aged care services in Melbourne and regional Victoria.

An in-person Culture Centred Care Workshop was held in Ballarat in June, 2021 by the Program of Experience in the Palliative Approach (PEPA). The workshop was attended by 15 clinicians and was facilitated by Dr Hung Nguyen of JMA Associates on behalf of Palliative Care Victoria.



In October 2021, an online workshop on Recognising Deterioration and Managing Grief and Loss was delivered for 18 staff members from United Spanish Latin American Welfare Centre (United) by Mercy Palliative Care in Spanish. The session was recorded and then viewed by 35 other staff members from the United team.

The United Spanish Latin American Welfare Centre further organised a Palliative Care Forum in Spanish for health professionals from the community. A total of 17 people attended the forum. Participants discussed palliative care services, the importance of developing a relationship of trust before speaking of death and dying, and the spiritual/religious beliefs of Spanish-speaking population.

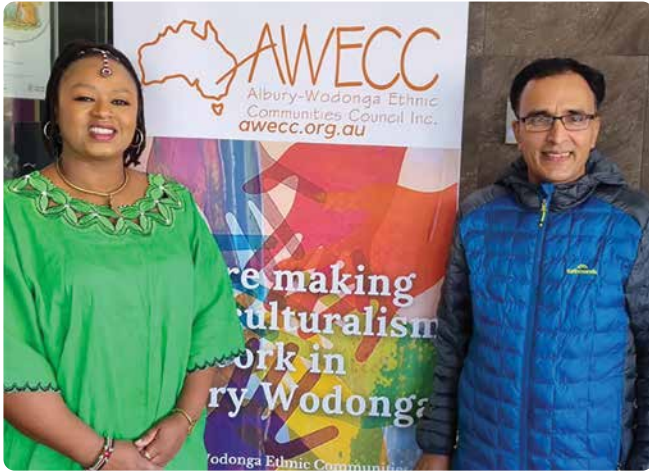
In response to a request from aged care volunteers with PRONIA (Greek Welfare), Palliative Care Victoria facilitated an in-person session on Grief and Loss, in language to 25 staff and volunteers in June 2022. The session acknowledged the experience in the room and drew on cultural understanding and practice to support clients who are grieving.

The team from the United Spanish Latin American Welfare Centre, from L to R: Astrid (CVS volunteer), Marcela Aponte (CVS Coordinator), Lina (CVS Volunteer), Barbara Leon (Operations Manager), and Helena (CVS volunteer and Finance Officer).



720 individuals

attended a range of online and face to face events including education workshops, culture-centred training, some presented in Mandarin, Spanish and Greek.



Promoting partnerships with multicultural communities

During 2022, Palliative Care Victoria engaged in partnerships with two new multicultural organisations, the Albury Wodonga Ethnic Communities Council (AWECC) and the Australian GLBTIQ Multicultural Council (AGMC).

The AWECC project seeks to inform and support a community education process about the palliative care services available through Wodonga Palliative Care (WPC). This project has a special focus on the Bhutanese and Congolese communities in Albury Wodonga. One nurse from each community was recruited by AWECC and received an orientation to palliative care by WPC. Dialogue with community elders will also extend WPC staff understanding of cultural traditions and end-of-life care needs of the participating communities.

In partnership with the Australian GLBTIQ Multicultural Council, Palliative Care Victoria is supporting a palliative care education process tailored to the needs and concerns of this minority group. An initial survey was carried out to explore the current challenges of multicultural & multifaith LGBTIQ+ communities in accessing palliative care services. The survey will inform a workshop on palliative care for AGMC members. The project will evaluate improvement in understanding of palliative care services and areas for future development.

LEFT:

AWECC community nurse educators, Jackline Hislop and Bhupal Chouhan, providing palliative care awareness to the Congolese and Bhutanese communities in Albury Wodonga.

Palliative Care Victoria staff met with the leadership of the Chin Community of Victoria (CCV) and Melbourne Mizo Association in the Eastern Region in May 2022. The leaders of the Chin community described how community members rally around to support individuals who are seriously ill, and that the community value ongoing case management support from services with staff who spoke their language.

Networking with multicultural service providers

During the year, Palliative Care Victoria staff members met with 68 representatives in 23 meetings with multicultural organisations. The meetings provided an opportunity to exchange updates on recent events in both organisations, build new relationships and identify opportunities for future collaboration.



BELOW:

AGMC team at the Victorian LGBTIQ+ GLOBE Awards this year. L to R: Budi Sudarto (Ananda Consultancy), Maria Pallotta-Chiarolli (AGMC Founding Ally Committee Member) and Alex Teh (AGMC Vice-President).

Engaging with multicultural peak bodies

Palliative Care Victoria continued to actively participate in the Positive Ageing and Aged Care Policy Advisory Group, Ethnic Communities Council of Victoria. Palliative Care Victoria has an ongoing representation in this state-wide policy group which supports dialogue and engagement with multicultural aged care providers.

A Palliative Care Victoria staff attends the Migrant Settlement Committee (MSC) of the Communities' Council on Ethnic Issues (Eastern Region), a volunteer network engaged in settlement-related matters with migrant and refugee communities.

Endorsing the Islamic End of Life Care Brochure

In partnership with the Muslim Health Professionals Australia, Palliative Care Victoria finalised and published the 'Islamic End-of-Life Care Brochure'. The text and visuals for this document were finalised in February 2022, and subsequently published on the Palliative Care Victoria website as an e-booklet. In April 2022, the End-of-Life Committee at Northern Hospital also endorsed the e-book and posted it on their website.



[Islamic Perspectives on End-of-Life Issues brochure, now on Palliative Care Victoria website](#)

Documenting community palliative care projects

During 2021, two RMIT Social Work students spent a few months at Palliative Care Victoria and assisted in documenting three community palliative care projects. The projects were managed by the Serbian Community Association of Australia, the Saint Michael's Ethiopian Orthodox Church and the United Spanish Latin American Welfare Centre in Melbourne. They met with each partner organisation to understand the community experience. The three project profiles were approved by the community partners in November 2021 and subsequently published on the [Palliative Care Victoria website](#).

Rebuilding and Strengthening Volunteering

Collaboration

Palliative Care Victoria continued to foster relationships with Volunteering Victoria (VV), Leaders of Health Volunteer Engagement (LoHVE) and Council on the Ageing (COTA) Victoria through participation in network meetings and Annual General Meetings.

“The purpose of the group is to provide advice and guidance to the research team throughout the life of the project until September 2023.”

Palliative Care Victoria joined the Project Advisory Group for the University of New South Wales Department of Developmental Disability Neuropsychiatry (3DN UNSW) project “Improving palliative care services for people with intellectual disability” led by the Faculty of Medicine & Health, 3DN UNSW. The purpose of the group is to provide advice and guidance to the research team throughout the life of the project until September 2023. Palliative Care Victoria attended two of the quarterly meetings.

Capacity building

The increased frequency of network meetings was appreciated by managers of palliative care volunteers in metropolitan and regional Victoria. Ten meetings were facilitated via Zoom to continue collaboration, support and information sharing. A variety of topics were discussed including workshops about professional development for leaders of volunteers, training for volunteers, volunteer management software, VAD reports, mandating vaccinations, planning for the safe return of volunteers, and Palliative Care Victoria’s Volunteers Conference. Overall, 166 managers from 45 organisations attended the network meetings.

The Zoom workshops “Building an inclusive volunteer program” and “Coaching volunteers through organisational change” facilitated by Volunteering Victoria, provided inspiration and ideas and were well received by a total of 23 leaders of volunteers.

Tracey O’Neill from the Brotherhood of St Laurence facilitated the Zoom workshop “Measuring the impact of a volunteer program”. This workshop received excellent feedback from the 17 leaders of volunteers from all over Victoria.

Fourteen leaders of volunteers together with Palliative Care Victoria staff attended a Transgender Victoria workshop on the subject of “LGBTIQ+ inclusive care services”. In this workshop, the participants identified the range of issues LGBTIQ+ people are facing and gained a better understanding of aspects for good practice and inclusive services for LGBTI clients. This session was extremely valuable and strengthened Palliative Care Victoria’s new community partnership with the Australian LGBTIQ Multicultural Council.

In collaboration with PRONIA Palliative Care Victoria offered a series of two self-care workshops for volunteers with a total of 25 participants. The feedback was very positive, and volunteers found the workshops extremely beneficial. Among many skills that were learned, the volunteers received practical guidance on how to implement stillness meditation in their daily routine.

Community information sessions

During COVID-19 lockdowns and restrictions, Palliative Care Victoria's three volunteer facilitators met regularly for training purposes. They facilitated one community education session on Zoom for nine volunteers who are visiting the LGBTIQ+ Community. After restrictions were eased the volunteer facilitators conducted a face-to-face session for ten staff members at a retirement village in Brighton. Due to increased inquiries for community sessions, Palliative Care Victoria commenced recruiting additional volunteers. This step reflects positively on the work that is done in these sessions by the volunteers.

Advocacy project "welcome back volunteers"

For a large portion on the 2021/2022 period, most volunteer programs were still on hold due to COVID-19 lockdowns and restrictions. In April 2022 Palliative Care Victoria started the advocacy project "welcome back volunteers". The project encouraged many organisations to re-open their volunteer programs in a safe way for the benefit of clients, their families, staff and volunteers. Over a three-month period, eight Palliative Care Victoria member organisations shared their success stories about how they managed the safe return of their volunteers to their programs.



Melbourne City Mission Palliative Care Volunteers and Coordinators gathered in December 2021.

Palliative Care Victoria would like to thank Anam Cara Colac, Grampians Health, Melbourne City Mission, Monash Health - McCulloch House, Motor Neurone Disease Victoria, Northeast Health Wangaratta,

Peninsula Home Hospice, and Warrnambool and District Community Hospice for their participation in the project. You can find all success stories on the [Palliative Care Victoria website](#).

National Volunteer Week



Palliative Care Victoria would like to thank each volunteer who is generous enough to donate their time to palliative care in Victoria.

Members of the Palliative Care Victoria board and staff joined the *Wave Your Appreciation* campaign on social media to recognise the great work volunteers do each and every day. Palliative Care Victoria would like to thank each volunteer who is generous enough to donate their time to palliative care in Victoria. The contribution that is made by volunteers will forever be valued.



Palliative Care Victoria's Volunteers Conference

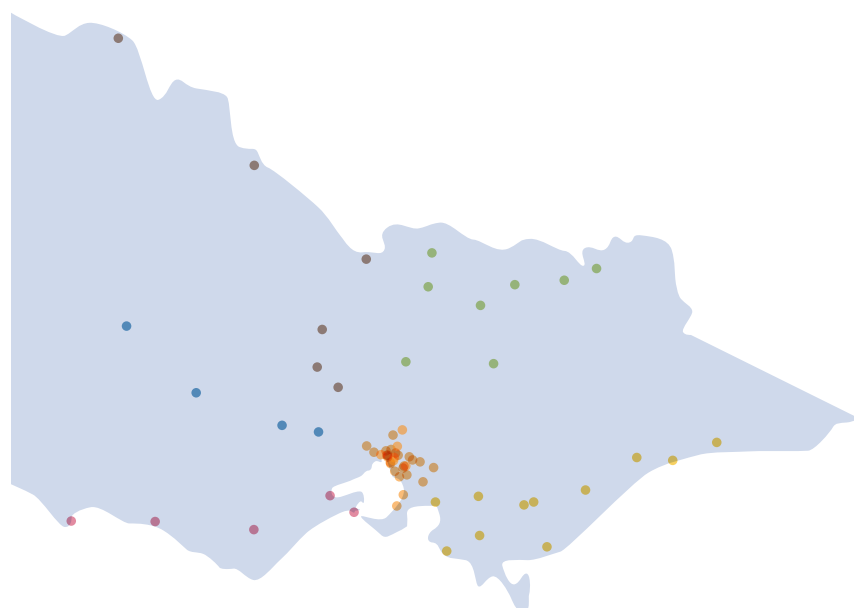
After having been rescheduled twice, Palliative Care Victoria's Volunteers Conference took place in May 2022 at the Rendezvous Hotel in Melbourne. Palliative Care Victoria welcomed 155 delegates to this face-to-face conference with the theme *one step - one word - one heart*. Among the delegates were 13 scholarship recipients from Northern Territory, Queensland, South Australia, Tasmania, Victoria and Western Australia (pictured in photo above) thanks to funding from Palliative Care



Australia. All scholarship recipients provided an essay about [their highlights of the conference](#) which is published on the [conference website](#). The topics addressed at the conference were grief and loss, diverse communities, new volunteer programs/roles, dementia, self-care and wellbeing.

Palliative Care Victoria received excellent feedback about the programs that made up the conference, and is delighted that delegates enjoyed the variety of speakers and topics. Palliative Care Victoria thanks all presenters for their support and generosity of spirit in forging their speaker's gift, enabling a donation to the Flying Doctor Memory Lane. For more information and memories of the day access [the booklet](#) 'Impressions of Palliative Care Victoria's Volunteers Conference 2022' on the [conference website](#).

Acknowledgement



Organisation members

Eastern Metro

Comm Houses Assoc of the Outer Eastern Suburbs (CHAOS)
Eastern Health - Wantirna Health Palliative Care
Eastern Metropolitan Region Palliative Care Consortium
Eastern Palliative Care Assoc Inc
Fernlea House
Order of Malta Hospice Home Care
St Vincent's Melbourne - Palliative Care Services

Metro Melbourne

Home Hospice Australia
Prestige In Home Care

North & West Metro

Austin Health
Banksia Palliative Care Service Inc
Melbourne City Mission Palliative Care
Mercy Palliative Care
North and West Metropolitan Region Palliative Care Consortium
Northern Health
Royal Melbourne Hospital
Western Health Palliative Care Service

Southern Metro

Cabrini Health - Cabrini Palliative Care Service
Calvary Health Care Bethlehem
Monash Health - McCulloch House Palliative Care South East
Peninsula Health
Peninsula Home Hospice
South Eastern Private Hospital
Southern Metropolitan Region Palliative Care Consortium
St John of God Hospital Berwick
The Alfred Hospital

Statewide

AIPEACS Pty Ltd
Baptcare
Benetas
BlueCross | Sapphire Care
Carers Australia VIC
Centre for Palliative Care
La Trobe University Palliative Care Unit
Monash Uni School of Nursing & Midwifery
Motor Neurone Disease Association of Victoria
Peter MacCallum Cancer Centre
PRONIA
Very Special Kids
Victorian Paediatric Palliative Care Program

National

Australian Centre for Grief and Bereavement
PCOC

Barwon South

Anam Cara House - Colac
Anam Cara House - Geelong
Barwon Health Palliative Care Program
Barwon South Western Region Palliative Care Consortium
Bellarine Community Health
Hospice Foundation Geelong
Portland District Health
South West Healthcare
Warrnambool & District Community Hospice Inc
Western District Health Services Palliative Care

Gippsland

Bairnsdale Regional Health Service
Bass Coast Health
Central Gippsland Health Service
Gippsland Lakes Complete Health Ltd
Gippsland Region Palliative Care Consortium
Gippsland Southern Health Service - Palliative Care
Kooweerup Regional Health Service
Latrobe Community Health Service
Latrobe Regional Hospital
Orbost Regional Health
West Gippsland Healthcare Group
Yarram & District Health Service

Grampians

Ballan District Health & Care
Ballarat Health Services - Gandarra Palliative Care Unit
Ballarat Hospice Care Inc
East Grampians Health Service
Grampians Region Palliative Care Consortium
Grampians Regional Palliative Care Team
Wimmera Health Care Group

Hume

Benalla Health - Palliative Care Service
 Goulburn Valley Health
 Goulburn Valley Hospice Care Service Inc.
 Hume Region Palliative Care Consortium
 Lower Hume Palliative Care
 Moira Palliative Care Service
 Northeast Health Wangaratta
 Rosehaven Hospice
 Tallangatta Health Service
 Yackandandah Health

Loddon Mallee

Bendigo Health
 Castlemaine Health
 Echuca Regional Health
 Loddon Mallee Region Palliative Care Consortium
 Macedon Ranges Palliative Care Service
 Mildura Base Public Hospital
 Sunraysia Community Health Services
 Swan Hill District Health

Individual Members

Life Members

Dr. Trevor Banks
 Dr. David Brumley OAM
 Dr. Eric Fairbank AM
 Noala Flynn AM (Deceased)
 Rodney Harris OAM
 Patty Hodder
 Anne Lane
 Anne Oakley
 Prof. Margaret O'Connor AM
 Ruth Redpath
 Carmel Smith
 Anne Turley
 Diane Wright OAM

Individual Members

Margaret Allan
 Georgiana Barraclough
 Dr Sandeep Bhagat
 Kathryn Brown
 Melissa Butcher
 Dr. Ashleigh Butler
 Sabina Chitaranjan
 Arunesh Choubey
 John Clements
 Dr. Alexandra Clinch
 Bart Clingin
 Deborah Cochran
 Rachel Coghlan
 Jennie Coombes
 Clare Cotter
 Valerie Crane
 Anita Crank
 Kerrie Cunningham
 Dr. Adrian Dabscheck
 Leanne Davey
 Angie Dredge
 Karen Eccles
 Karren Ekberg
 Dr. Katrin Gerber
 Linda Gilbert
 Dr. Judi Greaves
 Dr. Aisling Griffin
 Ilsa Hampton
 Sarah Harle
 A/Prof Barbara Hayes
 Simone Hayes
 Freda Heyman
 Kim Hider
 Cheryl Hodges

Elizabeth Holland
 Christine Holliday
 Tom Holman
 Prof. Rosalie Hudson
 Catherine Hungwa
 Bianca Hurle
 Amarjit Jathol
 Kate Johnson
 David Kerr
 Dr. Scott King
 Prof David Kissane
 Jodie Langford
 Belinda Luther
 Victor McConvey
 Rev. Kevin McGovern
 Marina Nittoli
 Amy Noble
 Dr. Joanne Porter
 Lisa Prior
 Carol Quayle
 Adj A/Prof Kelly Rogerson
 Dr. Beth Russell
 Philippa Sambevski
 Fiona Shepherdley
 Dr. David Spicer
 Karen Thomas
 Dr. Georgia va der Vliet
 Sunita Varlamos
 Margaret Walsh
 Kerry Whitlock
 Sharmalie Wijesinghe
 Naomi Wood
 Dorothy You
 Anne Young



On March 1, 2022, Palliative Care Victoria's CEO and Board Chair were invited to present to the Inquiry into the Victorian Government's response to the COVID-19 pandemic.

Financial Information

Our Financial report as at 30th June 2022 compared with 30th June 2021

	2022		2021	
	\$	%	\$	%
Income				
Grant & project income	756,388	72%	\$774,743	68%
Government grants and subsidies	0	0%	\$69,544	6%
Membership fees	124,673	12%	\$121,606	11%
Products & services	9,627	1%	\$5,507	0%
Donations	8,503	1%	\$21,522	2%
Investment income	155,768	15%	\$138,876	12%
Total Income	1,054,959	100%	\$1,131,798	100%
Expenditure				
Projects	491,429	58%	\$443,505	53%
Salary costs (excl. projects)	269,873	32%	\$302,438	36%
Occupancy, office and other costs	93,334	11%	\$87,681	11%
Total Expenditure	854,636	100%	\$833,624	100%
Net operating surplus/deficit	200,323		\$298,174	
Other comprehensive income	-312,547		\$175,858	
Total comprehensive income	-112,224		\$474,032	
Net Assets	1,866,284		\$1,978,508	

The Audited Financial Report for 2021-22 is available from the PCV website

Appreciation

Palliative Care Victoria greatly appreciates the financial support received in 2021-2022.

Grants and Funding Assistance

Victorian Department
of Health



Palliative Care Australia



Donations

We greatly appreciate the 25 donations we received during the 2021-2022 financial year. These donations totalled \$8,502.60.

Donations in Memoriam

Heather Mendelson
Gwenda Mueller
Beverly Rogan
John Stanley Sutherland
Dot Mulquiney
Marita



ANNUAL REPORT

2021-2022



PalliativeCare
VICTORIA
Living, dying & grieving well